

WARRANTY AND CARE STATEMENT

For products and works provided by
Corporate Living

WARRANTY STATEMENT

Subject to any express or implied statutory requirement, Corporate Living offers the following warranty. The Corporate Living products, construction and installations are warranted to be free from defects in material and workmanship and to operate from the date of installation (or date of manufacture if installation date is not known or available) for a period as shown in the table below, subject to the terms and conditions of sale. If the product fails to operate within the warranty period, Corporate Living will provide a conditional free replacement product. The benefits provided to the consumer by this warranty are in addition to other rights and remedies available to the consumer under law.

PRODUCT WARRANTY TABLE

PRODUCT RANGE	WARRANTY	COMMENT
Task Seating	5 year	5 year replacement or parts (depending on the warranty of supplied chair)
Designer Seating	5 year	5 year replacement or parts (depending on the warranty of the supplied chair)
System 70 Partitioning	10 year	10 year replacement or parts
Steel Storage	5 year	5 year replacement or parts
Melamine Storage	5 year	5 year replacement or parts
Desking	5 year	5 year replacement or parts
Tables	5 year	5 year replacement or parts
Joinery Items	3 year	3 years on installation
Construction	1 year	1 year on any construction (including but not limited to flooring, ceilings, painting etc)
Applied Finishes	1 year	1 year on the installation of any applied finishes (including but not limited to flooring, ceilings, painting etc)
Accessories	5 year	5 year replacement or parts
Manufacturer Items	1 year	Supplied manufacturers warranty (including but not limited to white goods, air conditioning, electrical components, plumbing, hardware, door hardware etc)

TERMS & CONDITIONS

- 1) After contacting Corporate Living and receiving a return authorisation number, the consumer shall promptly return the product to Corporate Living after receiving instructions as to if, when and where to send;
- 2) Corporate Living reserves the right to examine and assess all failed products to determine whether the products are defective and covered under this warranty;
- 3) Corporate Living reserves the right to replace products with later model upgraded equivalents where in some cases appearance may differ slightly from the original;
- 4) Failure to observe correct installation practices will void the warranty;
- 5) All warrantees are for regular or normal use that would occur under standard working hours of 38 hours a week over 5 working days;
- 6) This Warranty does not apply to abnormal use;
- 7) Does not cover use that could/ would be considered normal wear and tear which is expected over the normal life span of ownership;
- 8) Does not include damage which was incurred during transit;
- 9) Does not cover any modification or alteration not approved or performed by Corporate Living;
- 10) Does not cover products use in commercial rental or hire programmed usage;
- 11) Does not cover upholstery coverings, these are covered by the manufacturer;
- 12) Does not cover Castors as they are covered under a separate 12 month warranty;
- 13) Does not cover any direct or consequential loss.

THE WARRANTY SHALL BE NULL AND VOID IF:

The products are used for purposes not specified to Corporate Living;

The product has been abused , damaged or modified;

The original product/ care label (showing date of manufacture) has been damaged or altered;

Exceeding weight limits of ratings provided either expressly or not;

Any repairs works are performed by a non-Corporate Living approved representative.

General Care and Maintenance

Every product Corporate Living supplies, requires care. No product purports to be indestructible and it is thought that during the life span of every products that wear and tear will occur and this is the burden of the user to monitor and implement a care program for each item in their office to ensure you address and obtain maximum use out of your selected items.

In General Terms every item is to be cared for against:

Heat and Humidity - Extremes of heat whether hot or cold can have adverse effects on the performance of any product.

UV and Natural Light - the expose to natural and artificial light can have adverse effect on products.

Spills - a spill of any type onto or into a Corporate Living supplied product may adversely effect the performance or lifespan of the product. In this care statement we have documented care proceedings for common types of spills and spillage materials however no list can account for every material.

Weight - Our products are designed and tested to carry the weight for normal use. This does not include overloading or performance which has not been prescribed like supporting excessive weight.

Usage - Each product has be devised for a particular usage based on normal office activities and standard 38 hour work weeks.

As a part of this care and maintenance program we suggest you book a yearly Ergonomics review with an experienced Corporate Living furniture Designer. To do this call Corporate Living on 9354 0199

Should you have any warranty queries on any of the above listed items in the warranty table or have a claim for submission please contact us :

Corporate Living

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